

Retrofitted cranes: Potain CONNECT+ offer

For eligible cranes, contact your representative to determine the equipment to be put in place.

7. Eligible cranes

Europe range:

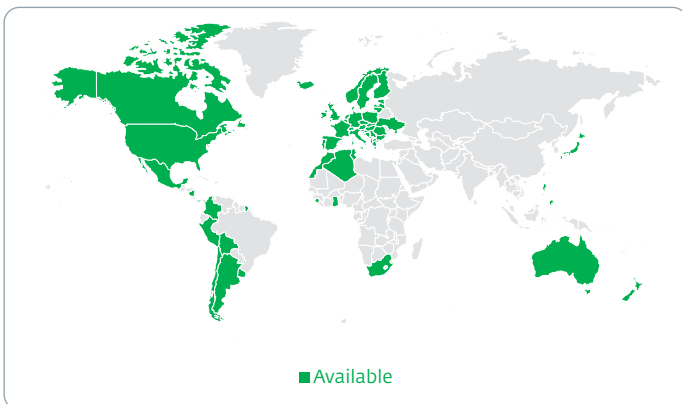
GME Top-slewing crane	GMA Self-erecting crane
CCS cranes: MDT / MD: XX9	Igo 13 to 50
MCT 68, 88	Igo M 14, MA 21, M 24-19
MDT 248 to 368	Hup M 28-22
MR 418A, MR 608, MR 618	Evy 30-23
MR 229, 309, 329	Hup 32-27, 40-30
MDLT 1109	Igo T 70 to 130
	Igo T 99

* Non-exhaustive list. For further information, please contact your local representative.

Examples of ineligible cranes:

- MDT 98 to 218 (electromechanical cranes)
- MD (XX)XX0, MD XX5,
- MR 225, MR 295, MR 298, MRH...

8. Eligible countries



More details:



9. Questions/Answers

Can I fit Potain CONNECT™ on cranes as an after-sales option?

Yes, a retrofit kit (telematic unit + accessories) suitable for eligible cranes is available via the spare parts channel.

Can two users connect to the same crane simultaneously?

Yes, Potain CONNECT™ allows two or more users to connect to the same crane at the same time; No restrictions, unlike CraneSTAR Diag, which only allows a single user.

Does Potain CONNECT™ replace CraneSTAR Diag?

Yes, Potain CONNECT™ is the new connected hoisting solution, with a lot more functions.

The CraneSTAR Diag solution is no longer on the market.

Can the crane data be accessed when the crane is not powered up?

Yes, the data is accessible. The latest information is sent to the cloud when the crane is switched off.

I have purchased a crane with a Potain CONNECT™ subscription, how can I see my crane?

After creating an account to log in to Potain CONNECT™, the administrator of your company or your distributor must request the transfer of ownership of the crane via the **ADMIN** console. Once the transfer has been accepted by the seller, the crane will be visible in Potain CONNECT™.

10. Who to contact?

- **Potain CONNECT™ official page:**
www.manitowoc.com/support/grove-connect-potain-connect
- **Support, Parts:**
Contact your local dealer.
www.manitowoc.com/dealer-locator
- **Training:**
www.manitowoc.com/technical-learning-center
✉ PotainAcademy-Europe@manitowoc.com

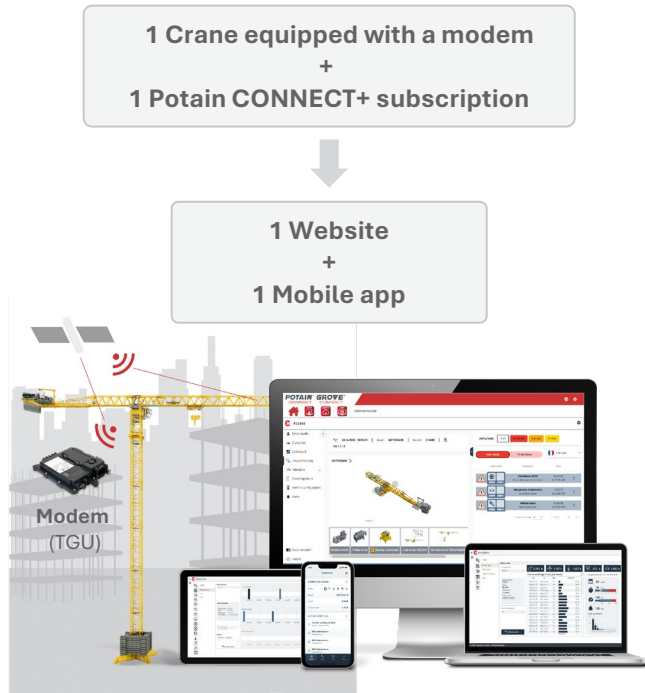


Practical guide

Ref : 02FL_POTAINCONNECT_012025

> Contact your dealer for more information or go to www.manitowoc.com

1. What is Potain CONNECT™?



2. How to access it?

Website address:

www.potain-connect.com

POTAIN
CONNECT™

Mobile app: to be downloaded on the stores.



Manitowoc
ASSIST



3. Potain CONNECT+: Functions and benefits

Website:		V3 Crane	CCS Crane
ACCESS Crane status in real time		Data update	Real time
		Geolocalization	V V
		Crane configuration	V V
		Remote diagnostics	V V
		Operating hour counters	V V
		Advanced troubleshooting	X V
		Fault codes	V V
		Maintenance menu NEW	X V
		Notifications/alerts	X V
		Frequency inverter	X V
		CAN bus status	X V
		Performance limitation function NEW	V V
GMA Troubleshooting on fitting	X V		
Technical documentation	V V		
ANALYTICS Reports		Maintenance plan and notifications	V V
		Crane and fleet configurations	V V
		Activity report	V V
		Wind report	V V
ADMIN		User management	Self-administered
		Fleet management	
		Management of companies/subsidiaries	

Mobile app:

ASSIST Mobile app		WiFi and 4G connection NEW	V V
		Crane configuration and telemetry	V V
		Geolocalization	V V
		Remote diagnostics	X V
		Fault codes	V V
		CAN bus status	X V
		Operating hour counters NEW	V V
		Maintenance menu NEW	V V
		Software update (local) NEW	X EVY/HUP
		Technical documentation	V V

Customer benefits:

Increase your productivity		
Remote diagnostics	Easier troubleshooting	Optimized travel
Protect your investments		
Monitor use	Proactive maintenance	Operate remotely
Develop your activity		
Measure activity to invest better	Provide reassurance in real time (weathervaning activated)	Retain your technicians with innovative tools

4. Creating a Potain CONNECT™ account

The fleet managers ('Admin' profile) of your company or your dealer can create your user account via the module: **ADMIN**.



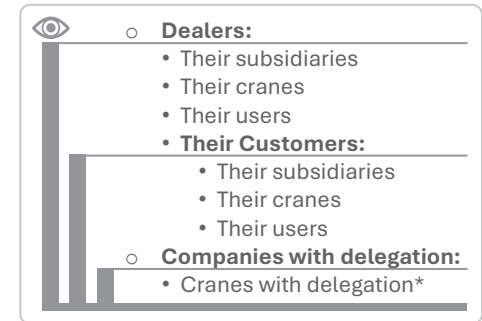
You do not yet have a fleet manager or administrator: contact your usual sales representative or your [local dealer](#).

5. Fleet management

The **ADMIN** console allows you to:

- View your fleet of cranes.
- Claim or Transfer ownership of a crane.
- Manage visibility of a crane to another company (delegation)

Crane visibility (hierarchy):



***Delegation:** Authorization to have access to the data of a crane in Potain CONNECT™ without being the owner or dealer. Example: service companies.

6. Offers

New cranes:

OFFER
Standard
Freemium

- **"Basic" functions:**
 - GPS position
 - Machine state (ON/OFF, weathervaning, etc.)
 - Machine configuration
- Included as standard for eligible new machines equipped with a Potain CONNECT™ modem.

OFFER
Potain CONNECT+
Subscription

- **Advanced functions:**
 - Advanced troubleshooting
 - Fault codes
 - Maintenance acknowledgement
 - Performance limitation function
 - All reports in **ANALYTICS**.